

## System Servicing and Maintenance

In addition to a well regarded technical 'help desk', Halsted Rain also carries a stock of spare parts covering pumps, controllers, and water treatment consumables for most popular systems. We also provide servicing and maintenance support from our base in South East England with an established record of resolving problems that have challenged many non-specialist technicians.

While this is principally a service to support our own products, we are happy to receive enquiries to service and maintain equipment supplied by other companies.



Our Service activities cover a wide range of domestic and commercial rainwater management systems and includes specific expertise in checking and cleaning filters, tank installation and maintenance, pump performance monitoring and replacement, testing and setting control panels and servicing of UV and other water treatment units.



[www.halstedrain.com](http://www.halstedrain.com)

Like all equipment of this type, regular routine servicing and maintenance is essential to help achieve trouble free operation year after year. Halsted Rain offers an annual service package which includes a comprehensive condition report and all repairs undertaken are fully guaranteed.

Most water management systems are a smart integration of several mechanical and electrical sub systems and fault diagnostics is not always straight forward. A component failure or system alarm may not always indicate the root cause of a problem and simply replacing a component or cleaning a filter may only offer a temporary solution before the same fault reoccurs. A full appreciation of the operation of the complete system is required to successfully resolve many problems and as the demands placed upon a system may change over time, we are also able to recommend upgrades and revisions to match new circumstances.

We are confident that if you speak with one of our engineers, it will become immediately apparent that you are dealing with specialists in the area of water management.

### **About Halsted Rain**

Halsted Rain is a supplier of urban rainwater harvesting and water management systems. We offer a range of modular tanks, filters, pumps, mains top up kits and treatment units designed for installation above and below ground that offer simple and affordable solutions when space and access is restricted, or ground conditions are poor. Our products are ideally suited for residential and commercial property particularly as a retrofit solution.

**For further information and local stockists:**

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